



Support Services for families.

As we approach school closure for the summer break, we wanted to remind you of the safeguarding support that remains available to you.

If you have significant concerns about the welfare or safety of a child (ren) and the child (ren) lives in Worcestershire. You can call the Family Front Door on 01905 822666. You can access this support out of working hours on 01905 768020

- If you require emergency assistance please contact 999 to access the Police, Fire Service or an Ambulance.
- If you require support or advice from the Police, but it is not an emergency, please call 101.
- If you require emergency assistance from the NHS please attend your local A+E.
- If you require support or advice from the NHS, but it is not an emergency, please call 111.
- If you are a child or young person who needs to speak to somebody about a worry or concern you can call Childline. This service is free and confidential. Please call 0800 1111.

Other Support Services for Specific Issues

Young Carers

- Worcestershire Young Carers. youngcarers@yss.org.uk
- More information can be found at www.barnardos.org.uk

Drugs/Alcohol

- Cranstoun: support in Worcester for families [0300 303 8200](tel:03003038200).
- FRANK: Support for adults visit www.talktofrank.com ktofrank.com

Domestic Abuse

- If you are a victim of domestic abuse and violence, or know someone who is, there is help available. Helplines are staffed by trained workers who can offer you support, safety planning, information and advice. The staff are skilled in active listening, will not make judgements and will treat you with respect, as well as offering practical and emotional support and information.

West Mercia Women's Aid: [0800 980 3331](tel:08009803331).

Men's Advice Line: [0808 801 0327](tel:08088010327)

Mental Health

- Young Minds Parents Helpline: 9:30-16:00 (Monday to Friday) – Free and confidential support, information and advice for any adult worried about the emotional problems, behavior or mental health of a child/young person. [0808 802 5544](tel:08088025544).

Suicide

- HOPELINEUK: If you are having thoughts of suicide or are concerned for a child or young person that might be, you can contact this service for confidential support and practical advice. 10:00-22:00 (weekdays), 14:00-22:00 (weekends and bank holidays). More information can be found at www.papyrus-uk.org

Bereavement

- Grief Encounter: This service offers a flexible and accessible service which aims to professionally care and respond to bereaved children, young people and their families via counselling, group activities, family fun days, residential camps and interactive online services. More information can be found at www.griefencounter.org.uk
- Touchstones is a small, local charity with one very simple aim – to be there for any bereaved child and young person in North East Worcestershire. <https://touchstones-support.org.uk/>
- Footsteps is a charity based in Worcestershire. They offer support in Worcestershire for children and young people who have lost a family member visit <https://talktofootsteps.co.uk>

Online Safety

- www.saferinternet.org.uk. You don't need to be an expert on the internet to help keep your child stay safe online. This site provides advice and resources to support you as you support your child to use the internet safely, responsibly and positively.
- CEOP- Provide support parents and young people through online sexual abuse. <https://www.thinkuknow.co.uk/>

Sexual Orientation/Gender Identity

- Young Stonewall: Information and support for all young lesbian, gay, bi and trans people. For more information, please visit www.youngstonewall.org.uk
- FFLAG: This is a national voluntary organisation and registered charity. We are dedicated to supporting parents and their lesbian, gay, bisexual and trans daughters and sons. For more information please visit www.fflag.org.uk
- Mermaids: Family and individual support for gender diverse children and young people visit www.mermaids.org.uk

Cost of living and homelessness

- Shelter is able to support and offer advice around all housing queries you may have. Please visit www.shelter.org.uk
- We offer vouchers in the school holidays to FSM Children (Equivalent of £15 pw) so parents can put it towards buying groceries in the school holidays.

We are still able to receive emails at office@martley.dowmat.education but please be aware that these may not be accessed until we return to school in September.

We hope you have a happy and safe summer, and we look forward to welcoming students back to the new academic year.

Mrs L Cox

Safeguarding Lead